

---

## View and share Highlights for a system

Use *Highlights* to quickly get up to speed on what is happening at home while away through a visual summary of key events in a compelling story format with short video clips and animated icons. Highlights makes it easy to see when people leave the house in the morning, who armed the house, when the mail was delivered, and more.

**Note:** Events that display in Highlights are automatically generated as the day goes on and represent a summary of daily activity. All events that occur during the day may not be included in Highlights.

Highlights can be viewed using the Customer website and the Customer app. Customers can also choose to download or share Highlights using the Customer app.

**Note:** Highlights events cannot be customized and the availability of each highlight is dependent on the equipment enrolled in the system.

### Requirements

- A residential service package
- Latest version of Alarm.com mobile app
- A video service package that supports Video Analytics
- A Video Analytics enabled Alarm.com video device
  - For more information, see [Configure a Video Object Detection \(Video Analytics\) rule](#).

**Note:** VMD-triggered clips are included in the Highlights summary as long as a VMD-eligible Service Package is used.

### Features

The Highlights summary shows a short selection of the most important events of the day. The following types of events may be included in the selection:

- Doors are locked/unlocked
- Doors and windows are opened/closed
- Garage doors are opened/closed
- The system is armed/disarmed
- The thermostat setpoint is changed
- Motion is detected
- Alarms are triggered

- Video and doorbell camera clips are recorded

**Note:** Skybell button-press clips can appear in Highlights, but Skybell motion-recorded clips are not included.

The feature allows the user to:

- Tap ⏪ to view previous days
- Tap an event thumbnail or icon to go to a specific event
- Tap the player area to pause and play interactions

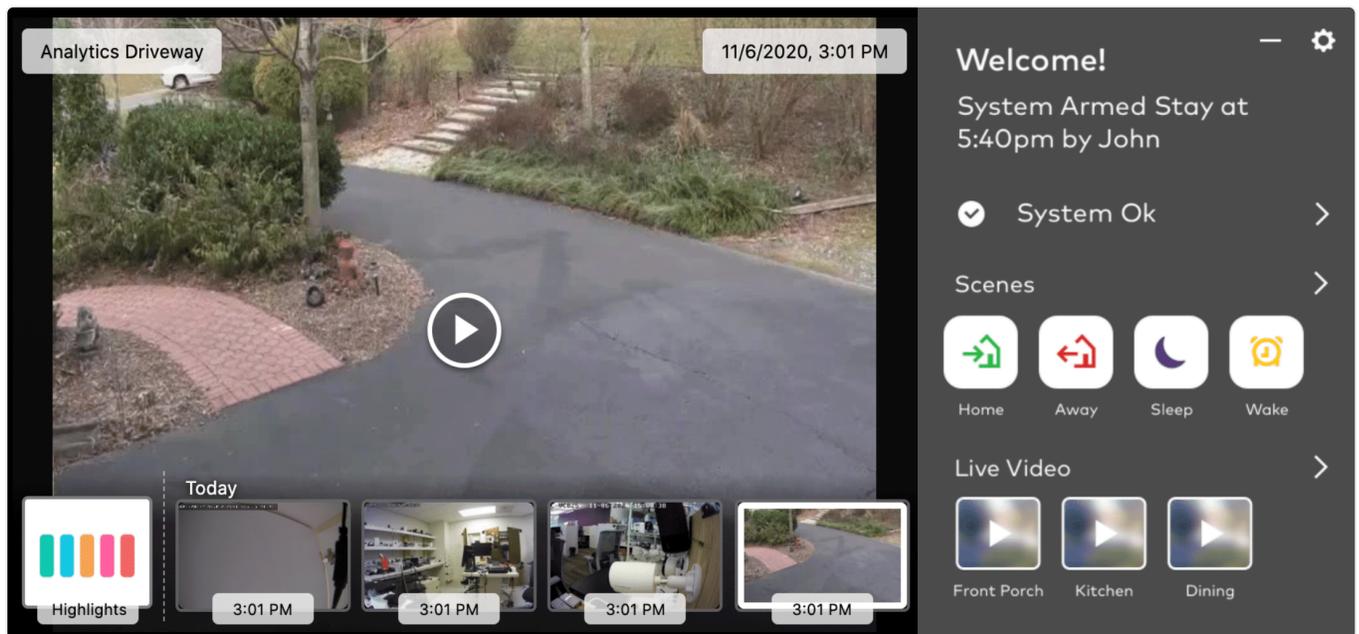
## View Highlights

Highlights can be viewed using the Customer website or Customer app.

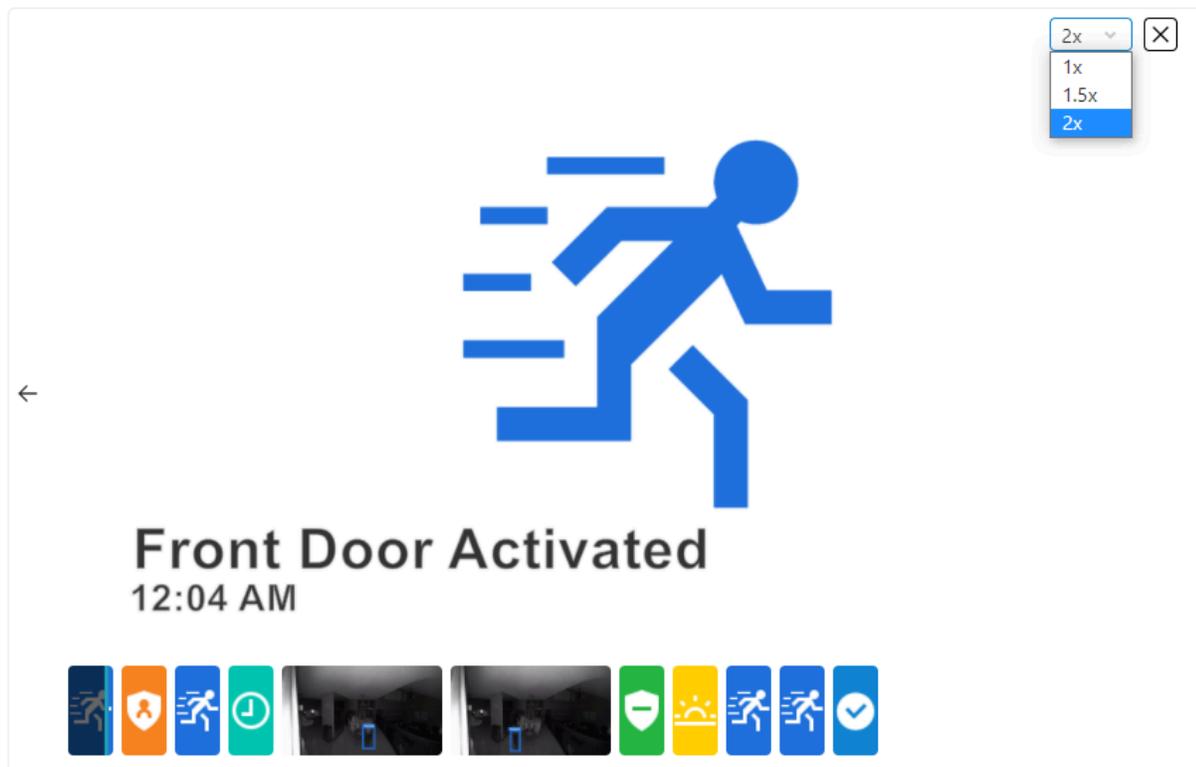
Expand all

### To view Highlights using the Customer website: ∨

1. Log into the Customer website.
2. In the main *Home* card, click **Highlights**.



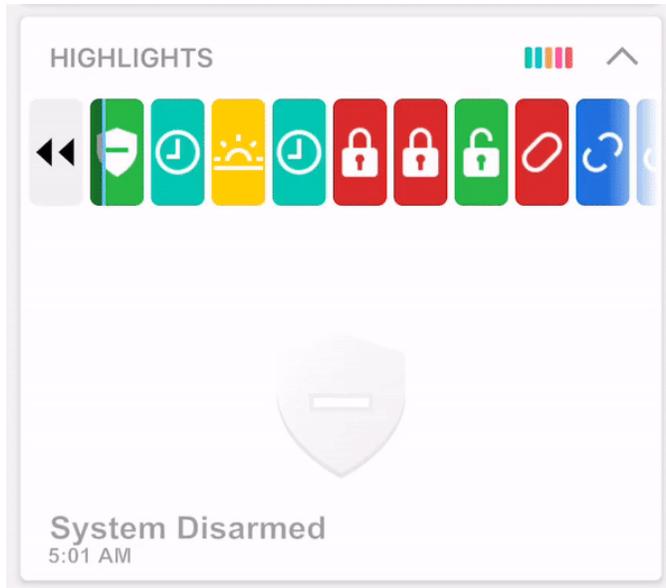
3. To play the highlights at a faster speed, use the speed dropdown menu (e.g., 1x, 1.5x, 2x).



4. To view a previous day's highlights, click ←.
5. Once all highlights are finished playing, the screen displays *You're all caught up!*

#### To view Highlights using the Customer app: ∨

1. Log into the Customer app.
2. Tap to expand the **Highlights** card.



3. To view a previous day's highlights, tap ‹‹.
4. Once finished, the screen displays *You're all caught up!*

### To download and share Highlights:

A single video reel is created using the video clips within Highlights (i.e., other Highlights system activity is not included in the reel). The highlights reel can be saved and then shared from the customer's mobile device through text, email, or posts to social media depending on the customer's selection.

**Note:** Service Provider preferences for branding customer clips or redirecting to a video clip referral page still apply.

1. Log into the Customer app.
2. Tap to expand the **Highlights** card.
3. Wait for the highlights to finish playing.
4. In Highlights, tap either **Download** or **Share**.

## HIGHLIGHTS



Replay



Download



Share