

For detailed information about the Qolsys IQ 2 Security Panel refer to the full online manual, which can be accessed from our website at fosssecurity.com/tech-corner

USING YOUR SYSTEM: BASICS

Navigation:

Move from page to page and access information on each page using finger touches, swipes, and scrolling.

- Scroll up/down to reveal additional content on a page
- Swipe left/right to change pages
- Swipe down to access settings
- Touch an icon to view its contents

Dismiss: To dismiss a pop up when you are done, swipe left or right to dismiss

USING YOUR SYSTEM: MESSAGE CENTER

Access your message center by touching the icon in the upper right corner. Once it's open you'll see three sections: contact, video tutorials, alerts/alarms, and messages. *(Note: this icon may appear different than shown, depending on your provider's settings.)*



Contact:

Easy access to Foss Security's contact information, including phone number, email, and website.

Video Tutorials:

Watch videos to help you understand your system and service better.

- To watch a video, touch a thumbnail. Video will begin playing automatically.
- Video controls appear on screen, to exit, touch the "back button"

Alerts/Alarms:

Alerts and alarms from your system like low battery alerts, alarms, and power failures.

- To dismiss, touch the circle to the left of the message and touch "OK" to remove it from your message center.
- You can also remove all messages at once by touching "Acknowledge All"

Messages:

Messages from your provider will also appear here.

- To dismiss, touch the circle to the left of the message and touch "OK" to remove it from you message center.
- You can also remove all messages at once by touching "Acknowledge All"

USING YOUR SYSTEM: EMERGENCY PANIC

Emergency Panic: If you have a police, fire, or medical emergency and your system is not armed or a sensor has not been triggered, you can send a manual emergency panic by touching the icon in the bottom right corner and selecting the type of emergency you are experiencing. (Note: based on your location, not all options may appear or be available to you.)

Two-Way Voice: If your provider offers a Two-Way Voice service you'll be able to speak to the monitoring agent from the speakers and microphone built right into your panel.

ALARM TYPES

	Police: When touched it triggers the "Police" siren pattern and send a police emergency signal to your provider's monitoring station
	Fire: When touched it triggers the "Fire" siren pattern and send a fire emergency signal to your provider's monitoring station
	Emergency: When touched it triggers the "Emergency" siren pattern and send an emergency signal to your provider's monitoring station
	Canceling an Emergency Panic: To cancel an emergency panic, touch the "Cancel" button and enter a valid user code.

USING YOUR SYSTEM: CAMERA

Camera Page:

1: View Photo- Touch a photo thumbnail on the right to view it on the left

2: Full Screen- Touch the photo on the left to view it full screen, Touch it again to return to the camera page.

Note: While viewing photos full screen you can swipe left/right to view additional photos.

Your IQ Panel's built in camera captures photos in a variety of situations:

	Disarm Photos: When the panel is disarmed manually, the built in camera takes a photograph and saves it in the "ARM/DISARM" section. These photos are accompanied by the username of the individual who's code was used, the date, and the time.
	Settings Photos: When someone attempts to access your panel settings with an invalid code, the built in camera takes a photograph and saves it in the "SETTINGS" section. These photos are accompanied by the date and time.
	Alarm Photos: When the alarm is triggered, the built in camera takes a photograph and saves it in the "ALARMS" Section.
	Alarm Videos: When the alarm is triggered, the built in camera will record up to a 4 minute video clip. This video is stored locally on the panel only.

USING YOUR SYSTEM: ARMING

Sensor List:

Open or active sensors appear in a scrollable list on the right. Touch the icons in the upper right corner to switch your view to either "Active" or "ALL" sensors.

Sensor Status:



Open



Closed



Active



Idle



Unreachable



Tampered



Synchronizing

Arming Options

Quickly choose from "stay" or "away"



Arming Stay

Arms doors and windows only



Arming Away

Arms doors, windows and motions



Additional Options

View additional arming options by touching the ">>" icon on the right side

Additional Arming Options

Select these options before choosing your arming type



Bypass

Touch the circle next to a sensor to bypass it during the arming sequence



Exit Sounds

The panel beeps as the timer counts down. Silence these beeps before you choose the arming type.



Entry Delay

The panel will give you time to disarm once a "delay door" has been opened. Turn this off with touch.

USING YOUR SYSTEM: DISARMING

Disarming your System

When your system is armed, there are multiple ways to disarm:

Disarming Manually

To manually disarm your panel, touch the icon in the center of the screen. You will be prompted to enter a valid code. Failure to enter a valid code with the time required will trigger the alarm.

When someone manually disarms the panel the built in camera will take a photo and save it on the camera page along with the date, time, and name of the user.

Disarming Remotely

To remotely disarm your panel, login to your mobile app and the the “disarm” icon.



Download the Alarm.com App
in the App Store or Google Play

Disarming Automatically

You can connect your smartphone using Bluetooth and it will automatically disarm your IQ Panel from an “Armed Away” state when it comes within range. To connect a phone, follow the steps shown.

Bluetooth Touchless Disarming



Step 1: Swipe down to access settings tray



Step 2: Touch “SETTINGS”



Step 3: Touch “ADVANCED SETTINGS”



Step 4: Enter your code



Step 5: Touch “BLUETOOTH DEVICES”

Step 6: Put your Bluetooth device in “pairing” mode.



Step 7: Touch “ADD DEVICE” The panel will begin searching for new devices in range (it make take 60 seconds)

Step 8: Select your device from the list



Step 9: Touch “PAIR”

Step 10: When the messages appear on your phone and IQ Panel, ensure the numbers match and touch “Pair” on each

**You can connect up to 5 smartphones for touchless disarming. You may need to enable this setting in your Bluetooth settings.*