

## DSC NEO Managing Trouble Alerts

If the trouble light (yellow triangle) is lit, one or more unacknowledged trouble has been reported.

### To View the Trouble Codes:

- Press [\*][2] then scroll [<] and [>] to view trouble codes
- Press [\*] to view further details of a particular trouble alert
- The trouble light will flash, the number of flashes indicates level of alert, eg: one flash – level 1, two flashes – level 2, etc

The beeps can be silenced by pressing [\*]

If you are unable to arm your system due to an existing trouble, you will need to acknowledge all trouble. Press [\*][2], scroll to **Acknowledge All Troubles**, then press [\*] or enter 999.

If you require assistance after checking trouble alerts, contact the FOSS Security service team at 605-339-0575 or email service@fossecurity.com